



Yosemite Bike Share Attendant

Position type: Part time seasonal (non-exempt)
Reports to: Yosemite Conservancy Sustainability Manager
Location: Yosemite Valley, CA

The Yosemite Bike Share Attendant plays a pivotal role in facilitating the operations of the bike sharing program within Yosemite National Park. This position is responsible for ensuring the functioning of the bike share program, enhancing visitor experiences, and promoting this sustainable transportation option.

Collaboration with Yosemite Conservancy and National Park Service staff and volunteers, as well as other stakeholders on the program is essential, and we highly value their contributions of ideas and insights for program improvement.

Who We Are

We're passionate about Yosemite — and about helping all people connect with, learn about, and take care of the park. As a member of the Conservancy team, you'll be making a difference for Yosemite every day. We work together to provide enriching visitor programs and services, and to support projects that protect wildlife, restore trails and habitat, advance scientific research, inspire visitors, and much more.

What You'll Do

The Yosemite Bike Share launched in 2018 to promote and provide sustainable transportation within Yosemite Valley in Yosemite National Park. A Bike Share Attendant, based in Yosemite Valley, is responsible for overseeing the daily operation of the program. Primary duties include driving a work vehicle to locate and transport bicycles, providing customer service, tracking the bike fleet, troubleshooting the online app that visitors use to access the bikes, and overseeing bike maintenance and repair. The Bike Share Attendant reports directly to the YC Sustainability Manager and collaborates with National Park Service staff and the YC Volunteer Manager.

Who You Are / Keys to Success (the must-haves)

Education:

- High School diploma preferred

Knowledge, Skills, and Abilities:

- Commitment to the mission, values, goals, and success of the Yosemite Conservancy; knowledge of /and enthusiasm for national parks, conservation, and sustainability
- Ability to work with a wide variety of people and agencies and maintain a good working relationship with all
- Proven ability to manage work in a highly organized manner, excellent attention to detail
- Trustworthy, flexible, energetic, and personable
- Excellent leadership and communication skills
- Experiencing managing and directing staff
- Ability to perform basic bike maintenance
- Experience with MS Office Suite and mobile applications
- Willingness to tackle any challenge, large or small
- Valid driver's license and personal vehicle

We highly encourage applicants who meet many, but not all, of the requirements to apply, and invite applications from candidates with a wide range of experiences and backgrounds, especially those from underrepresented groups.

Working Conditions

- Frequently drives a work vehicle within Yosemite Valley to locate and transport bikes.
- Frequently lifts, carries, and positions objects weighing up to 30 pounds when moving bikes.
- Frequently walks on uneven ground while working.
- Typically stands, bends, stoops, and crouches while working.
- May include weekend and evening responsibilities.

What Else You Should Know

We value diversity among our staff just as we value it among park visitors. As such, Yosemite Conservancy is an equal opportunity employer, and we encourage people of all backgrounds to apply to join our team. We especially encourage people of color, LGBTQ2IA+ and gender diverse people, and people with disabilities to apply.

Additional information:

- Work will be based in Yosemite Valley
- Housing is potentially available
- Start Date: May 1, 2024
- End Date: September 30, 2024 (*Start and end dates flexible*)
- Hours per Week: 25-32 hours, including weekends
- Compensation is hourly, non-exempt, not eligible for health benefits or retirement plan
- Hourly Rate: \$18 / hour

How to Apply

Please email cover letter and resume to tgoehring@yosemite.org with the subject line: “[your first and last name] – 2024 Bike Share Attendant”.

Our Process

Applications will be reviewed on a rolling basis until filled.

Our anticipated process for this position includes (and is subject to change):

- Application submission
- Interview with YC Sustainability Manager and NPS Management Analyst, Protection Division
- (*If needed*) Final conversation with hiring manager(s) to answer remaining questions
- References and background check
- Job offer

Ideally, we would like to hire attendants by mid-April.